

# Frequently Asked Questions

## When does voting start and end?

Voting will open at 9:00 a.m. ET Monday, June 3rd, 2024, and close 11:59 p.m. ET Sunday, June 16th, 2024.

## Where do members vote online?

Members can vote online by accessing the voting link, which will be provided to them via email, social media, and our [cufutureforward](#) website. Additionally, they can come into any Northern Credit Union branch and our staff will be happy to assist.

## What information do members need to vote?

Members will need their date of birth and member number.

## In what format should the date of birth be entered?

The date of birth should be entered in the format 'ddmmyyyy' without any slash marks. As an example, January 8, 1976 should be entered 08011976.

## Is it possible for members to vote multiple times?

At Northern Credit Union we have three different classes of shares: Membership Shares, Class A Shares, and Class B Shares. Members are entitled to a vote for each class of shares that they hold. So, a member holding all three classes will be asked to vote for 3 separate resolutions.

## What is a Membership share?

A membership share at Northern Credit Union is a \$25 financial contribution that represents ownership in the credit union. It symbolizes membership in the credit union and entitles the member to voting rights.

## How do business members vote?

To vote, business members (corporations, partnerships, or unincorporated associations) need to designate a voter on behalf of their organization through a proxy. Failure to designate a voter by proxy will result in the business member being unable to vote. Once the proxy is completed, the designated voter can utilize the online voting platform to cast the business' vote within the specified voting period.

## Is it possible for members to proxy a vote for Membership Shares?

No, only Class A and Class B Shareholders are eligible to proxy their votes.

## When is the special meeting for Class A Shareholders and Members?

The Special Meeting of Members will be held Friday, June 21st, 2024, at 3:00 p.m. ET with the Special Meetings of Holders of the Class A Special Shares, Series 1, and of the Class B Special Shares, Series 98, 2014 and 2015 following immediately afterward.

## What is a Management Information Circular and who receives this?

Class A and Class B Shareholders are eligible to receive a copy of the Management Information Circular. This document specifically lays out key elements of the merger specifically how it is related to the conversion of shares. Class B Shareholders will receive a copy of this document by mail. They may also receive a copy electronically upon request. Class A Shareholders will not be mailed a copy of the Management Information Circular but can request a copy at any location or electronically.

## How can we help get to yes?

Remind members to vote, have a positive demeanor when speaking to members about our merger, educate yourself with the resources provided, provide members with the information materials available, and explain the importance of their voice in our future! Finally, VOTE.